Julia Meni
Cities made for living voi
Join the band Life at Spotify
For the storytellers Spotify Sound Up
Subscribe to your office NORNORM



## The new Voi.com experience

The current website was designed and produced in 2019, six months after Voi launched its service. Since then, Voi has grown rapidly, and today they are more than just an e-scooter company. They are on their way to transforming cities, with the vision of creating cities made for living, free from noise and pollution.

Voi was looking to build a new website to better show who they are and what they offer, improve its usability for key audiences, and communicate the Voi brand more effectively.

COTSTANT.



Local guides
85+ cities

Gothenburg
Helsinki
Copenhagen
London
Stockholm
Frankfurt
Bern

• Where do you plan to ride your Voi...

Search



Marseille 2.624 30.000 40 dB 25 min.

#### Let's ride!



I'm in Stockholm

2k available bikes

Food & Drinks

Sights

Museums

More

Design Concepts • User research • UX Design • UI Design • Design System • Product management

#### Process & challenges

Our challenge was to raise acquisition from 7% to 10% for Voi.com. Create enticing pages that cater to a broader range of user groups, providing information in multiple languages and offering city-specific details such as operational zones, pricing, hours, parking regulations, and local rules.

The key pain points of the current website were:

- Hard to navigate
- Outdated in terms of design & content
- Poorly localized due to inefficient localization process
- Lacking cohesive storytelling and vision
- Difficult to work with

### We believe in working together



#### We're educating our riders

Voi is the most responsible escooter company in the EU.





#### We collaborate with cities

Lorem ipsum dolor sit amet, consectetur adipiscing elit.





#### We integrate with transport services

Lorem ipsum dolor sit amet, consectetur adipiscing elit.



#### The design system

With this project, we had the opportunity to shape from scratch a new design era for Voi scooters, reimagining their visual identity and creating a fresh look and feel.

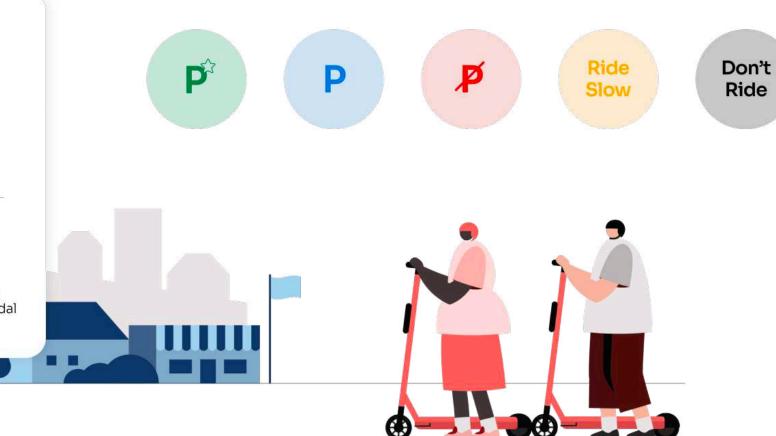
We aimed to infuse the brand with a modern and sleek aesthetic, using clean lines, bold colors, and dynamic typography. The new design system represents Voi's commitment to innovation and sustainability while enhancing the overall user experience.

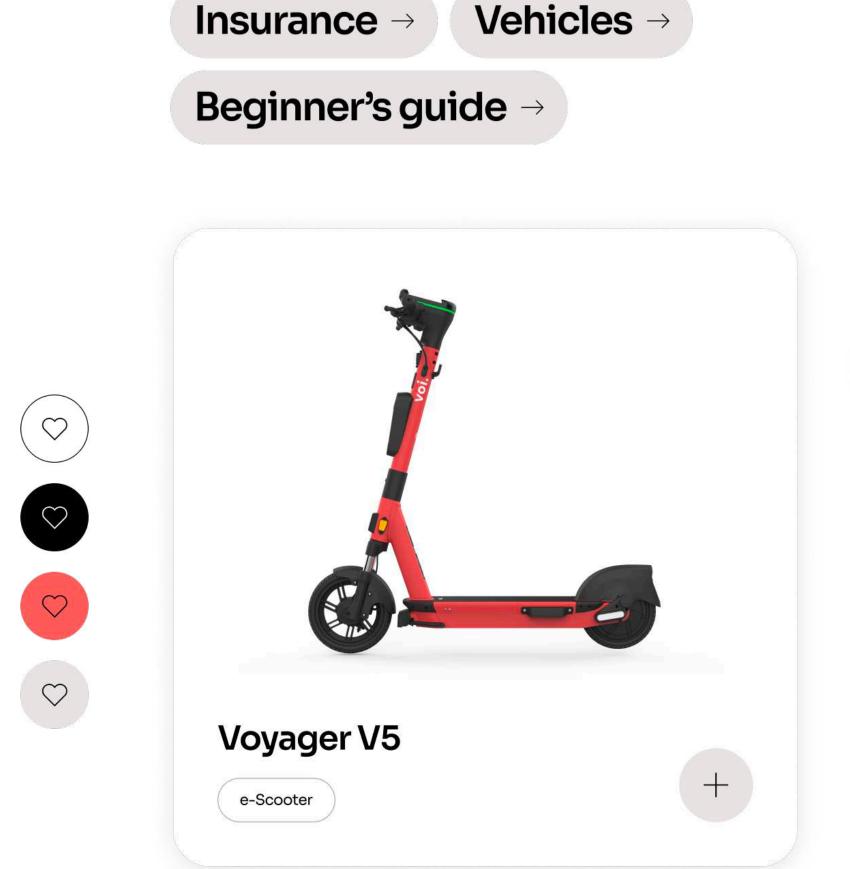
By crafting a cohesive and visually captivating look, we elevated Voi and connected B2C to B2City.

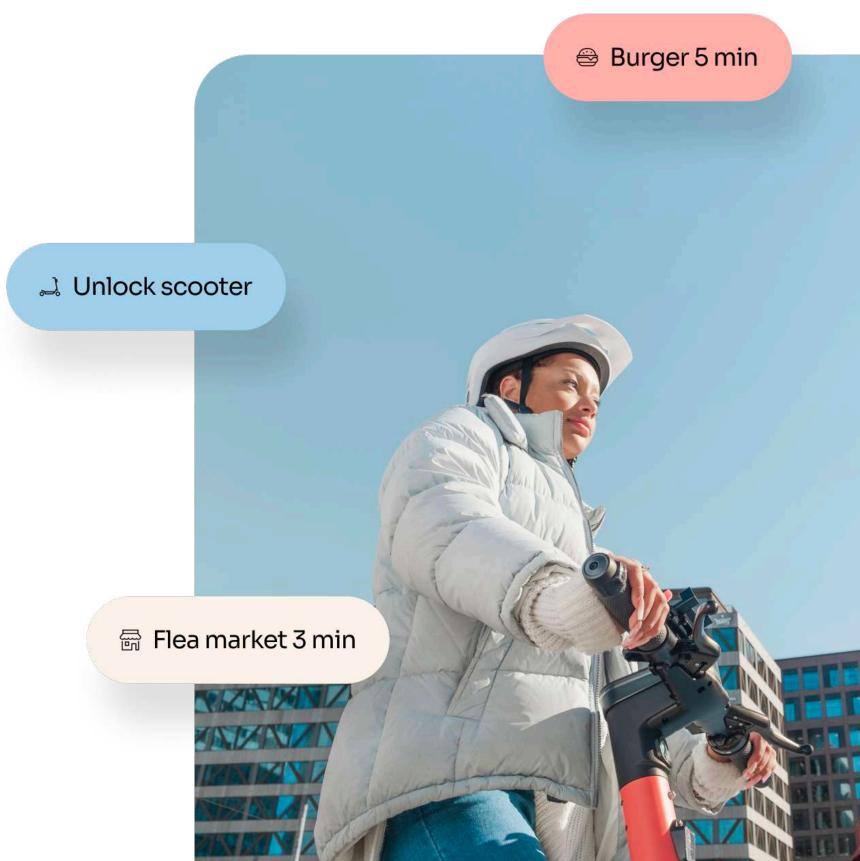
















atest news

#### Joi wins Oslo ender

days ago · Sustainability

**Joi in Madrid:** celebrating our

voi was founded in 2018 in Stockholm, out of a group of young peoples' vision for helping build cities made for living.







#### We're educating our riders

Voi is the most responsible





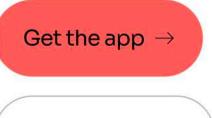
#### oui nacis

We're proud to say that Voi is the most responsible e-scooter company in Europe. As more and more people turn to micromobility, it's our job to educate riders about safe road behaviour.

New rider? If you are new to the world of e-scooters, you can choose to activate the Beginner's mode in the Voi app.

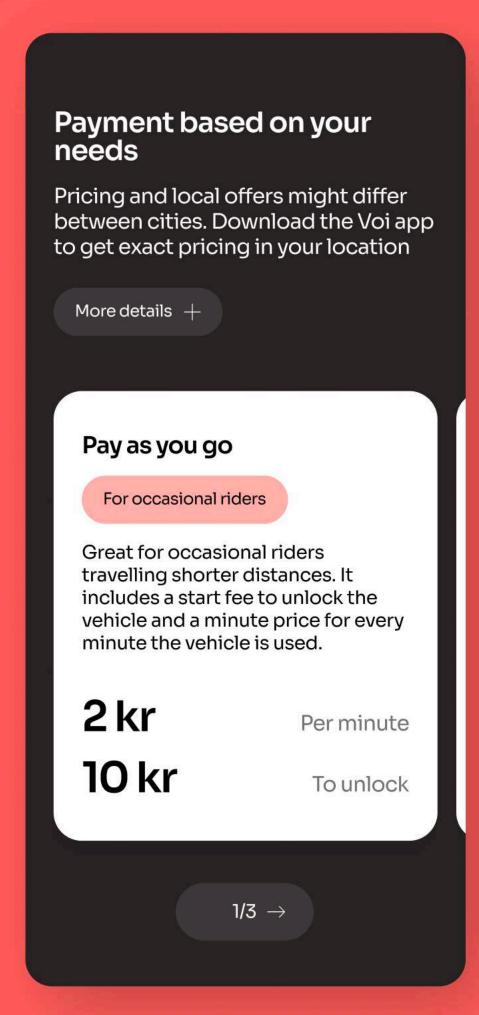


We help people move freely and ma cities reach their climate goals.



How it works  $\rightarrow$ 





#### Payment based on your needs

Pricing and local offers might differ between cities. Download the Voi app to get exact pricing in your location.

#### Pay as you go

For occasional riders

Great for occasional riders travelling shorter distances. It includes a start fee to unlock the vehicle and a minute price for every minute the vehicle is used.

2kr

Per minute

10 kr To unlock

#### Day pass

For explorers

Excellent for exploring a new town or rediscovering a familiar city with free unlock.

89 kr

Per pass

Per pass

72hour pass

109 kr

#### Monthly pass

Subscription

Gives you access to Voi's vehicles subscription model billed month Cancel anytime.

300 min pass

299 kr

Per m

Commuter pass

599 kr

Per m



#### Spotlighting and unleashing a new era of Spotify

We developed a career site that embodies the essence of the Spotify product and employer brand. The primary objective was to ensure that the site offers job seekers a seamless and enjoyable user experience. As a result, we transformed it into a sleek and polished resource, catering to individuals interested in learning about Spotify as an employer.

As e result of this great project, Spotify reached back to us to redesign the Diversity, Equity, and Impact pages on the Life at Spotify website.

Calling a microsite, we were tasked to communicate more regularly and effectively about its Diversity, Equity, and Impact initiatives and link it to an annual Sustainability & Social Impact report from Spotify.

The microsite lives inside Life at Spotify's main website and focuses on their climate, sustainability & social Impact strategy.

Spotify

Diversity, Equity & Impact Students How We Hire

All jobs



#### Here, there, everywhere

Audio is global, so we are too. Wherever in the world you're looking for a new role, chances are, we're there.



#### São Paulo (23)



Singapore (17)



8



New York (11)

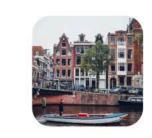






Singapore





Amsterdam (8)



Design Concepts • UX & UI Design • Updated visual identity and design system • Project management

## Spotlighting and unleashing a new era of Spotlify

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Calling a microsite for Spotify ESG, we were tasked to communicate more regularly and effectively about its Diversity, Equity, and Impact initiatives and link it to an annual Sustainability & Social Impact report from Spotify.

The microsite lives inside Life at Spotify's main website and focuses on their climate, sustainability & social Impact strategy.

Design Concepts • UX & UI Design • Updated visual identity and design system • Project management



## Empowered to do your best work

We welcome you at Spotify with an inclusion mindset, one that prioritizes growth through listening and learning. No matter where you come from, or what's playing in your headphones, we want to create a place where you belong.

Definition Within Spotify Racial Equity Inclusive Hiring Communities Calenda

#### Actions, not just words

We strive to embed diversity, equity, inclusion and belonging in everything we do – both on our platform and in how we work. We want to show up for people, hear their stories, and learn from their experiences — not just because it's the right thing to do, but because it's our responsibility to do right by our billions of fans, millions of creators and thousands of band members. By advancing a diverse and inclusive culture with



All jobs

#### Process & challenges

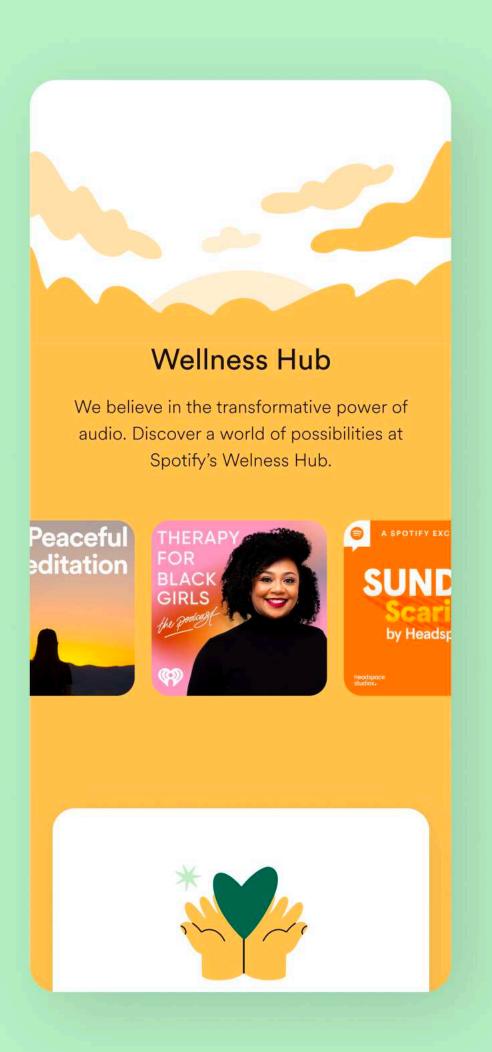
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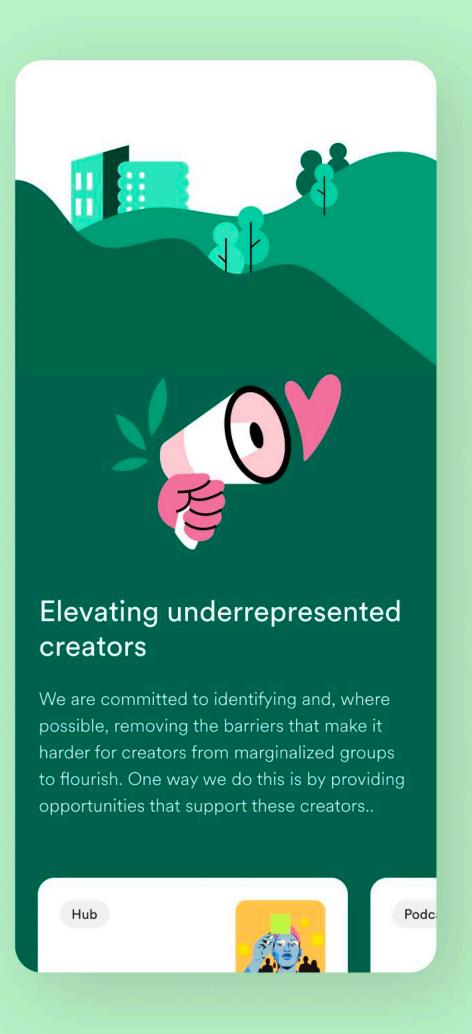
Throughout the project, we focused on updating the content and messaging to represent the different facets of Spotify's vibrant culture accurately. We refreshed the site's design, look, and feel to align with Spotify's EVP.

A few of our challenges were:

- Make sure that we have Sotify's house in order;
- Show that they actually walk the talk;
- Tight timeline;
- Hard stakeholder management;
- Too many cooks in the kitchen from Spotify's team.





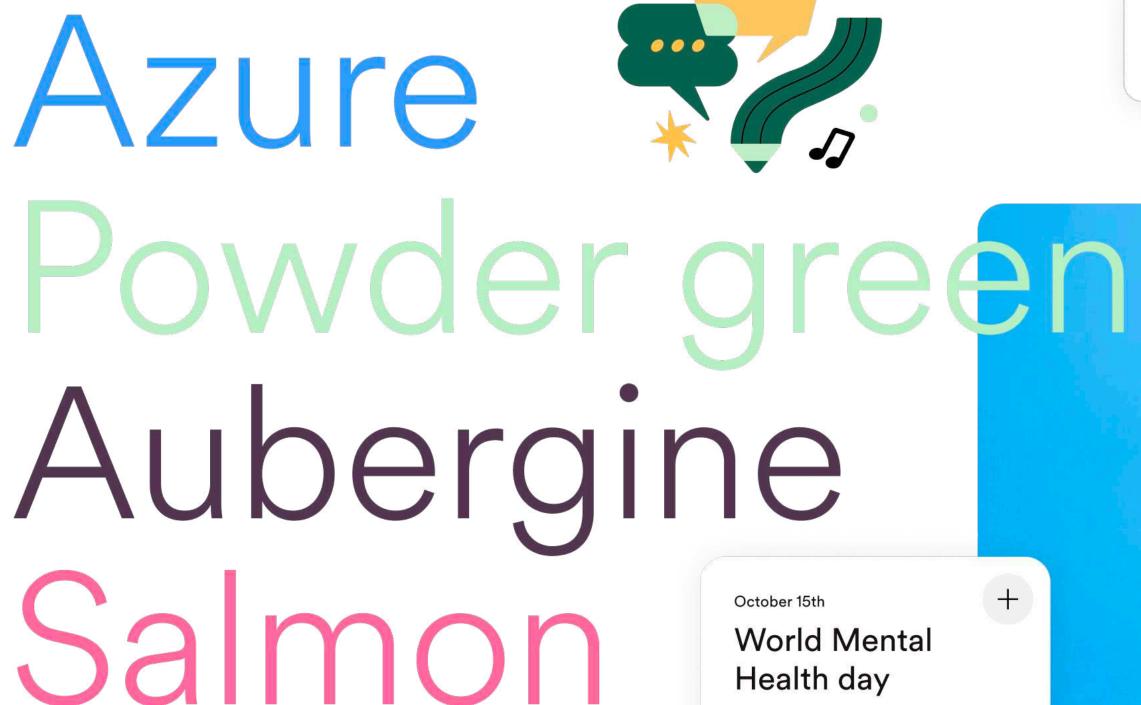


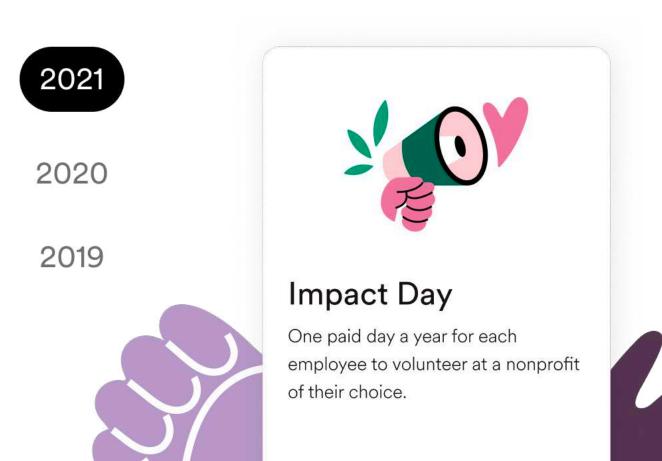
#### Design system

The concept for the experience was rooted in our research, and the recurring question from users was, "How do I know if I belong?" This is what we wanted the site to answer.

From a predefined toolkit to base our design system on, including colors and illustration styles, we created an easy-to-navigate experience that, warmly and playfully, guides visitors through Spotify's core values, hiring processes, benefits, and featured jobs.

When creating the microsite for Spotidy ESG, we worked on complementing the existing design system from the Life at Spotify website, merging the gap between the old and the new. We introduced new, more immersive illustrations on the webpage and complemented the existing color toolkit.







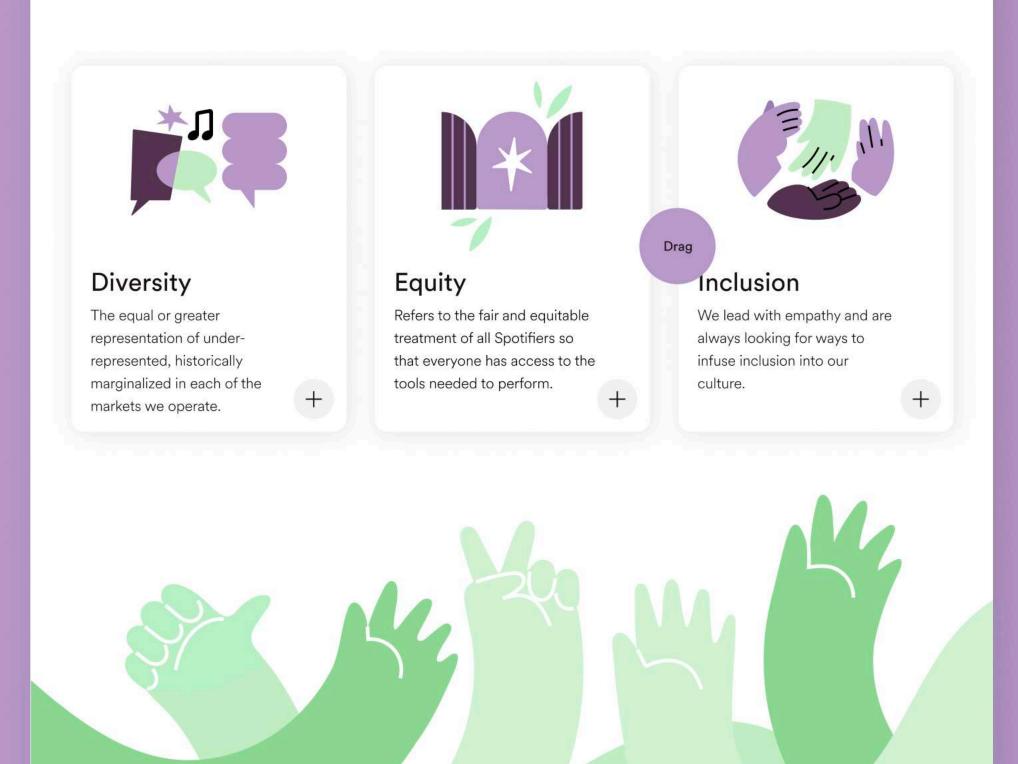


Sustainability, Equity & Impact Report

Sustainability

#### What it means to us

To create a diverse, equitable and inclusive culture where anyone feels like they belong takes a Growth Mindset, awareness and intentionality and perhaps most of all, action. Here's how what it means to us:



#### Workforce representation

Our platform is for everyone, and so is our workplace.

The more voices we have represented and amplified in our business, the more we will all contribute and be brilliant. We have an intention and commitment to advance representation and bring in different perspectives at Spotify. We're working to make sure our people reflect the diversity of our listeners, and this starts with being transparent with our data.

+14%

Black employee representation in the US by the end of 2023.

#### Global workforce by gender

We're honest with our data. It tells us what we're doing right and where we could do better.



adership



2020 2019



45%

<1%
Non-binary

#### US ethnicity data

We're honest with our data. It tells us what we're doing right and where we could do better.



2020 2019

20% Asian

9% Black or African American

9% Hispanic or LatinX

57% White



## Our mental health strategy focuses on three pillars

Heart & Soul aims to do three things and we believe all three need to co-exist to make a meaningful impact on our culture and our people.

1

Raise awareness and build knowledge.

2.

Provide proactive self-care and professional support.

Z

#### All the feels

As a part of our work with mental health at Spotify we aim to make help and support more accessible.

We do this through offering short-term counseling available 24/7 through All The Feels program and we have also created a microsite with an easy-to-navigate list of localized resources in order to make it easier for our listeners and creators to get the support they need for themselves or others they know who are struggling.

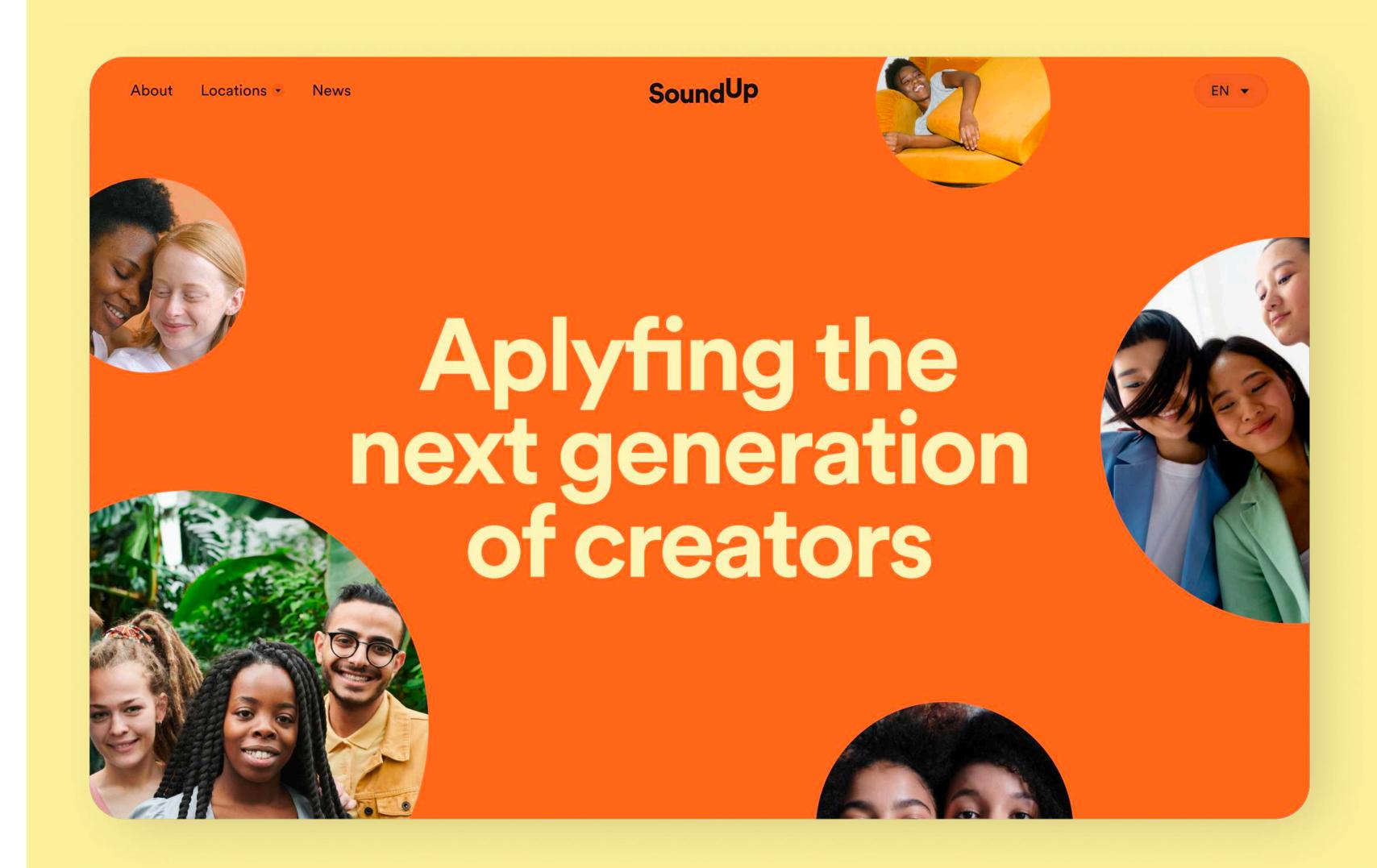




## One website, 12 countries.

We designed and developed the website for Sound Up, an initiative empowering the next generation of Podcasters since 2018. The goal was to create a digital platform that reflects the program's dedication to providing valuable education, workshops, and unwavering support to aspiring podcasters.

Over the past four years, this program has experienced remarkable growth, expanding its reach to encompass 12 countries and expanding further.

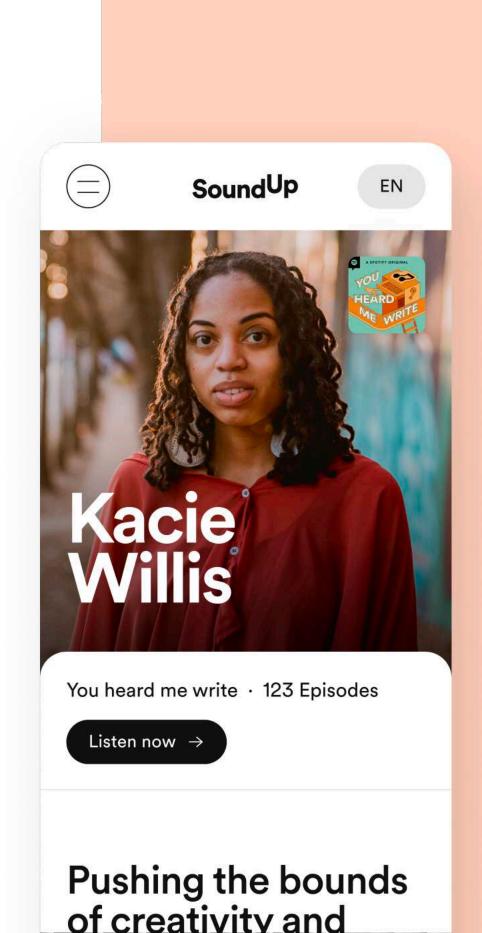


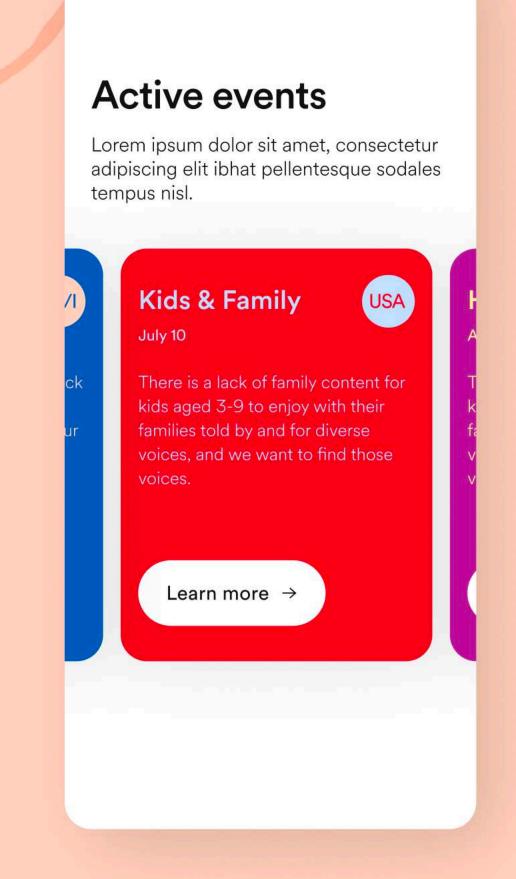
#### Process & challenges

The challenge was to develop a new website, encompassing both backend and frontend. The goal was to creatively and inspirationally showcase the program's value and purpose, reflecting its importance through a fresh and innovative website design.

The website needed to include and support:

- Handling multiple languages (currently 12 countries);
- Have different layouts for different countries;
- Have different C&M for the different countries;
- Handle temporary themes across the whole site;
- Handle the application flow for the Sound up programs within the CMS (WordPress).





#### Good to know

Beffore applying to our program it is good to know a few things...



You can apply if you live in the United States, and are over the age of 18.



We are looking for creators that identify as BIPOC from underrepresented backgrounds.



A pre-requisite to participate is to be fully vaccinated for COVID-19.



The program is free and lorem ipsum dolor sit amet.



All traveling and housing for the program are expensed by Spotify.



No experience is required. We've built this programme to teach and create opportunity.

Kids & Family

#### Design system

Our goal was to develop a visual design system that embodies the spirit of community and inclusivity. We designed a cohesive and captivating user experience, ensuring every interaction reflects the program's essence.

To achieve this, we carefully selected a color palette that evokes energy and creativity, using vibrant hues that resonate with the world of audio and podcast. The typography choices were deliberate, balancing readability and personality while following Spotify's guidelines, but adding a touch of playfulness.

Consistency was paramount, ensuring a seamless experience across devices. By designing a comprehensive design system, we enhanced the connection between Sound Up participants and the platform, providing an intuitive and visually appealing journey that truly reflects the program's spirit.

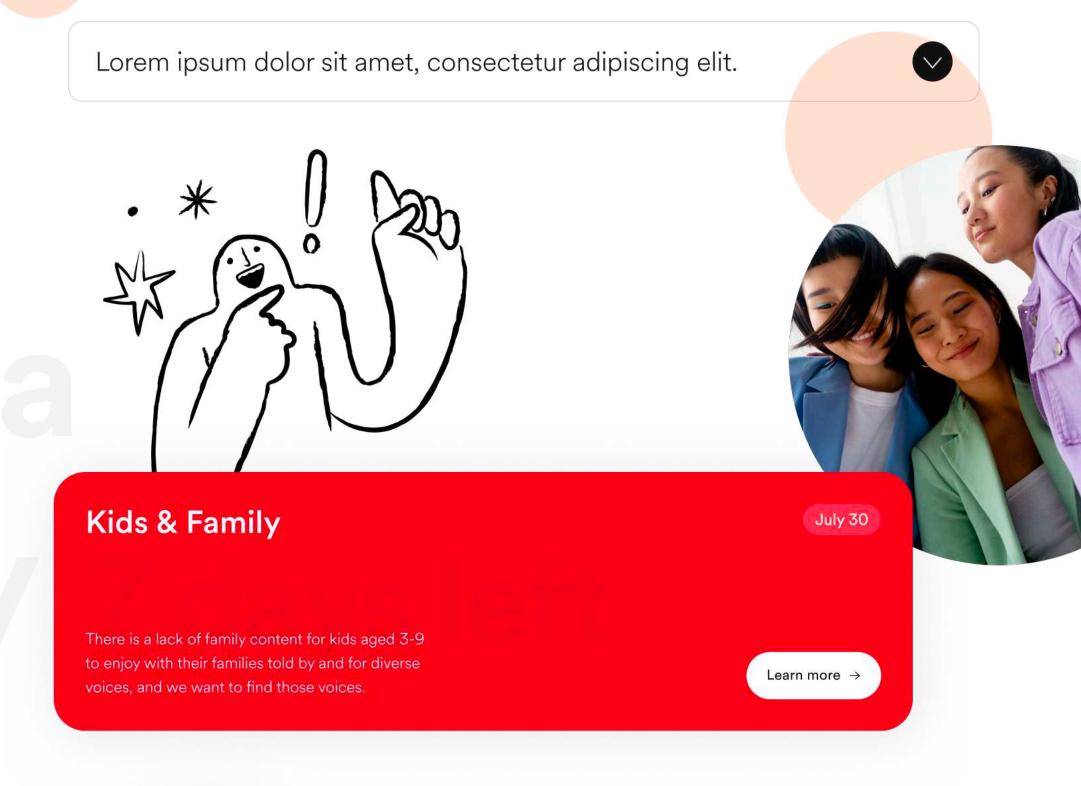


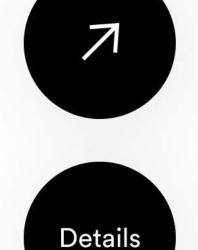


MEX UK/I USA

DE

AUS





FR



### Behind the Mic

Fill in the form to apply.

1 Your information

First name

Jane

Last name

Davis

Age

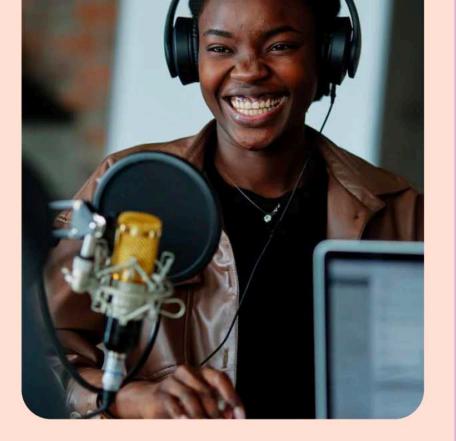
25

Next ✓

2 Contact information

3 Gender identity

4 Your podcast



During the program you will learn:

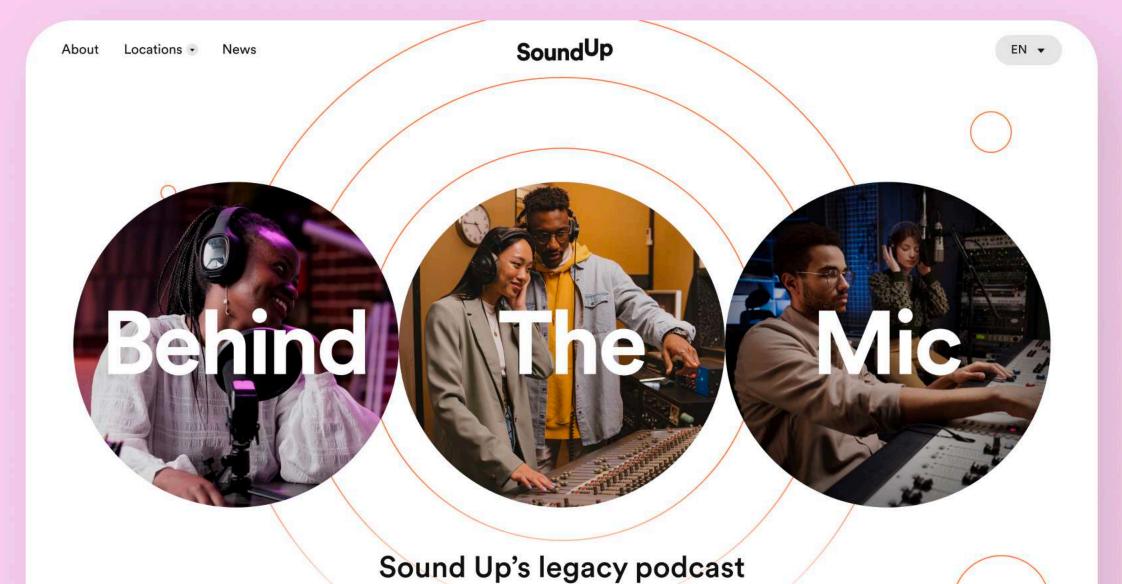
Hands-on training

We provide hands-on training on industrystandard tools and programs from experts.

Tips and tricks

Tips and mentorship from industry experts and best-in-class podcast trainers.

Production credit



training program aims to 'raise up'

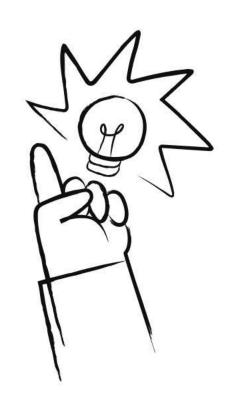
the next generation of podcasters.

#### The program

Raising up underserved communities through education, workshops, and support.

Since our 2018 launch, we've created a space for new voices, stories, and perspectives in podcasting. Podcasts launched through our program include the Webby award-nominated show, "Dope Labs."

At Spotify, we know not everybody wants to be a podcast host and that there are exciting careers on the other side of the mic. Producers, sound engineers, and script editors play an integral role in shaping the content and sound of a show - and bring new perspectives to show audiences. We also believe amplifying new voices is central to making this medium truly reflective of its listenership.





#### ¿Eres una creadora con una gran idea?

Creemos que no hay suficiente contenido generado por mujeres jóvenes en México. Menos aún de mujeres vulnerables con un bajo nivel de ingresos.

Sound Up ha sido concebido para encontrar, capacitar e impulsar a la próxima generación de creadores diversos. Pretendemos abrir un espacio donde creadoras en ciernes, de entre 18 y 27 años, puedan compartir sus historias con el mundo. No se necesita experiencia previa ni ningún equipo para incorporarse al programa. Solo una gran idea.

los madios. En los madio

#### **Our locations**

Lorem ipsum dolor sit amet, consectetur adipiscing elit.

# Italy Australia India Argentina Germany

#### How it works

It begins with a great idea. And grows from there. We invite up to ten creators to join us for each program event. Through a mix of in person training and virtual sessions, you'll learn how to workshop your ideas, hone your storytelling and produce the kind of content our listeners love. You'll then continue to receive year-round support as you produce your pilot episode. If we like what we hear and we often do - we'll pick it up as a Spotify Original podcast.



#### Storytellers

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NORNORM

## Subscribe to Vour office

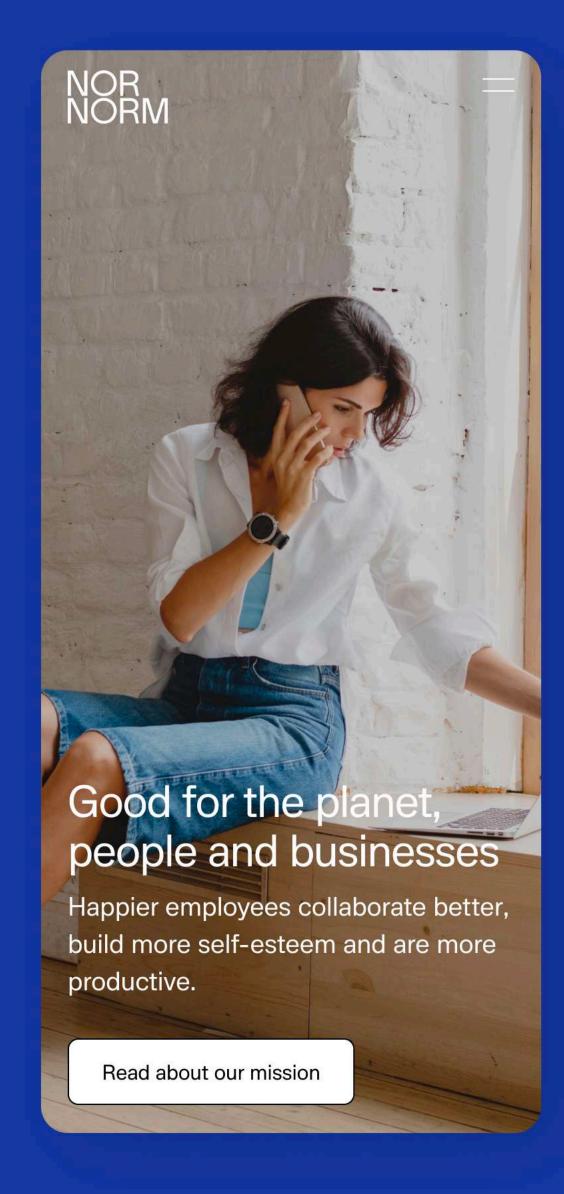


## Pioneering a new way of office working

We had the exciting opportunity to design and develop the website for NORNORM, an innovative subscription-based furnishing service that embraces the concept of circularity.

The core idea behind it was to create a sustainable loop where every piece of furniture is kept in circulation, moving from one workspace to the next and extending its lifespan.

Working alongside the NORNORM team, we aimed to create a website that reflects the brand's commitment to sustainability, functionality, and cutting-edge design.





Let's get started! Tell us the size of your workspace and we'll draft up a design solution within a day.

1500 m<sup>2</sup>

Your email

Optional

Attach a floorplan

Show me my future office

(+)

UX & UI design • Visual identity • User research • Product management • Design System • E-commerce

#### Process & challenges

Our main challenge was to build internal capacity and processes and identify and solve key challenges. Nornorm had a great service vision and extensive customer research in place. Where they needed our help, was in being able to realise that vision - setting concrete processes and structures, building capacity, identifying key insights, concepting and building relevant solutions.

Key challenges identified that needed our attention:

- Lack of structures, processes, and internal capacity for design;
- To evolve and digitally establish their brand to generate more leads;
- To build an ecosystem of front and backstage tools to deliver their service effectively.

## Furnish or update your office with our curated sets

Lounge Meetings Workspace Reception Dining



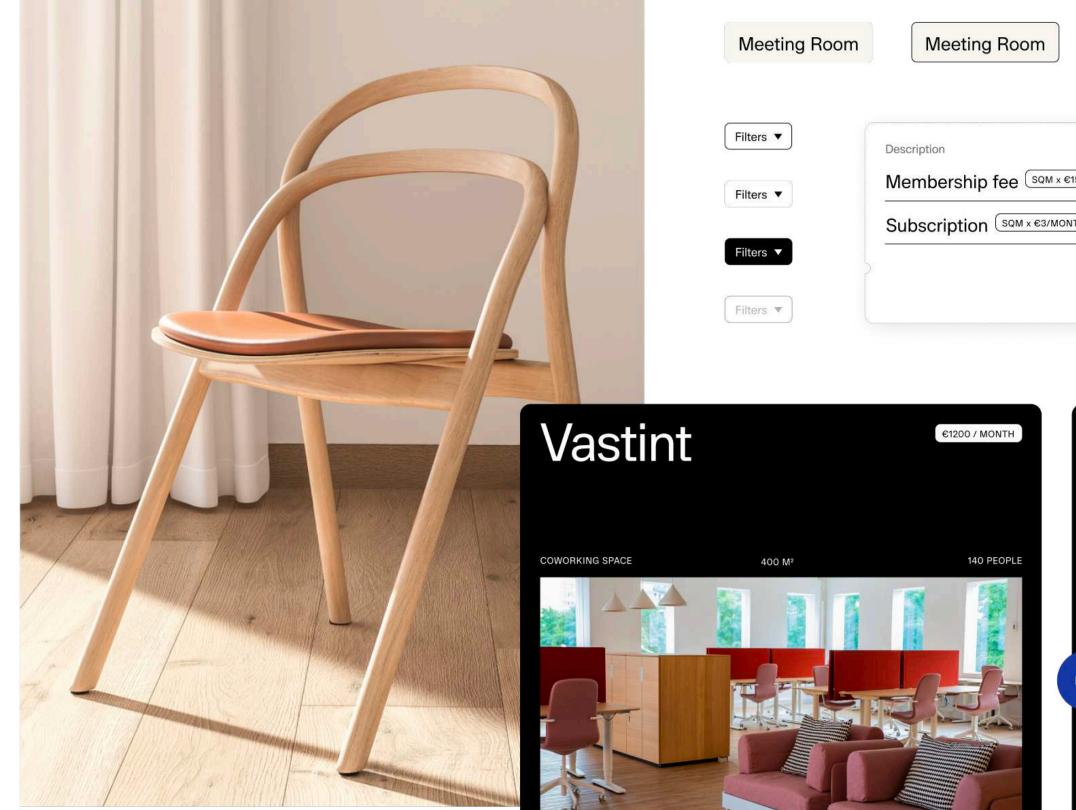


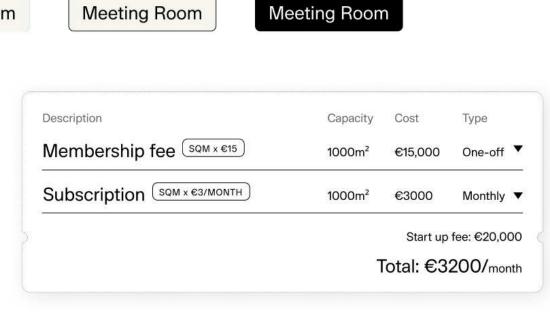


#### Design system

The goal of the visual design and the design system for NORNORM was to build a solid digital brand and presencewith each digital interface aligned to the brand, offering a seamless user experience to attract new customers.

We aimed to increase their reach, effectively communicate their value proposition, and in turn, attract new leads. Our design foundations were based on creating internal capacity, setting design processes and creating a strong design system.





**MRP** 

CORPORATE OFFICE



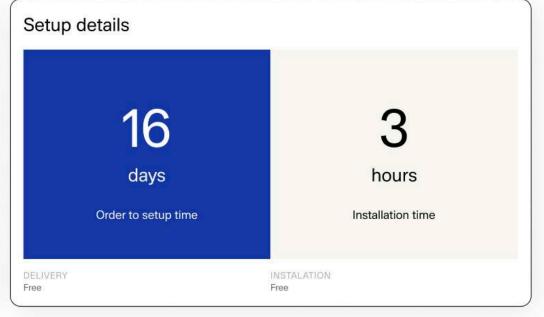


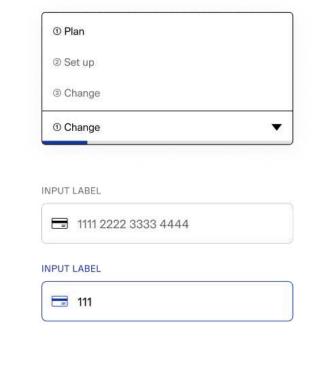




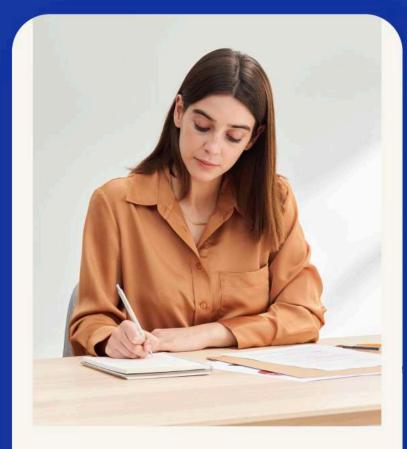












#### Why subscribing works better

With our subscription model your company not only pays less for furniture but gets a fully custom designed, fitted, and installed workplace that we adapt to your needs over time. All our furniture are part of our circular ecosystem, contributing to a healthier planet.

- No large investment up front
- Unlimited changes to your workspace
- Pay for what you need, when you need it

NOR NORM

Subscription plan Why subscribe?

#### Pay as you go

We deliver total workspace solutions for a subscription fee that keeps things simple and affordable.



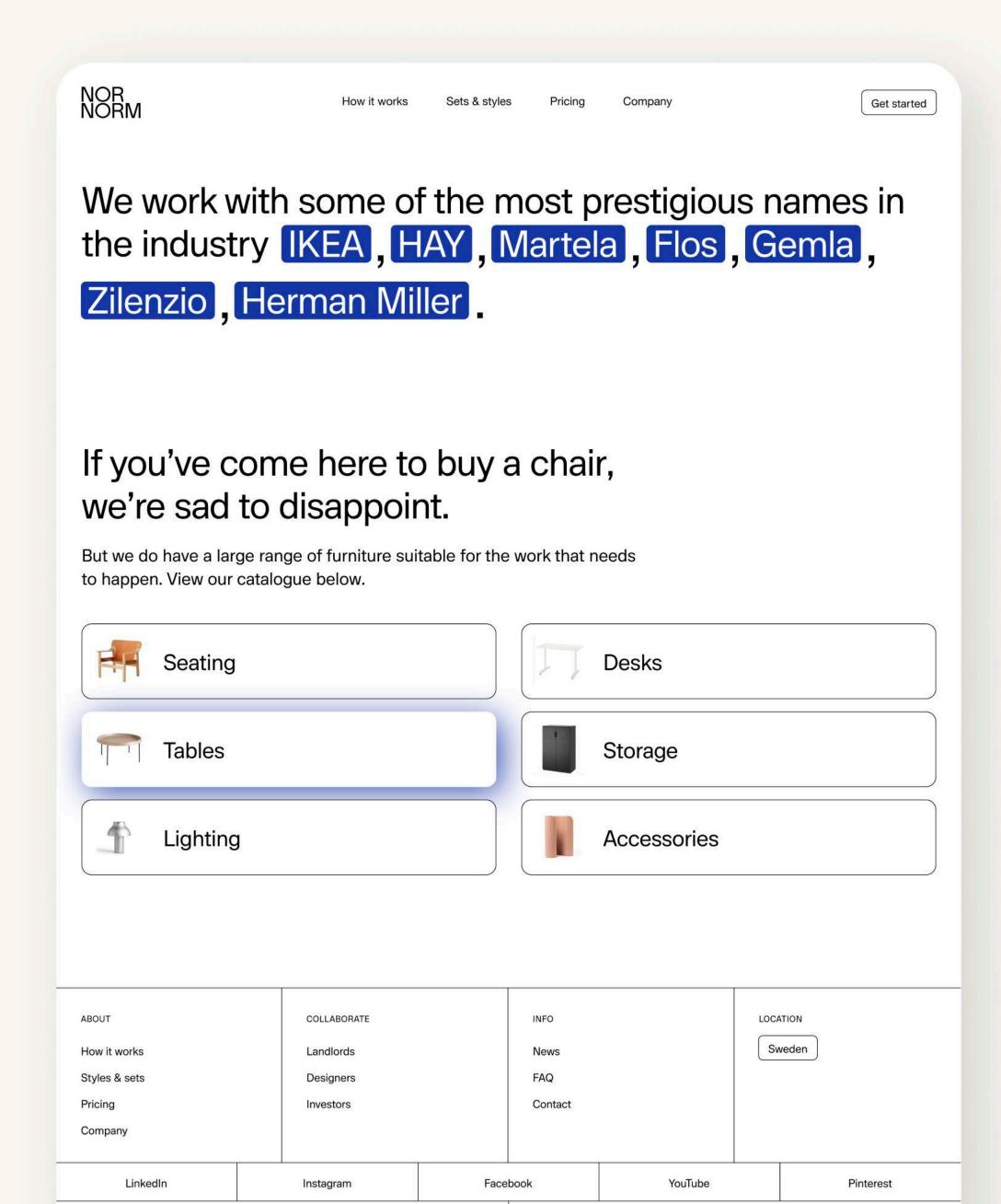
#### Monthly subscription

Our subscriptions don't just deliver quality furniture, they provide every additional service that enable a complete and circular workspace.

#### WHAT'S INCLUDED

- Design of your workspace
- All the furniture you need
- · Delivery, assembly and setup
- Flexibility to change whenever
- Removal of existing furniture
- Service and management via our app

FAQ Subscription plan Why subscribe? Calculate the price for your space People using the workspace Square meters you want furnished Price per month in EUR ▼ \*We've done this calculation with the assumption that the average employee will need 10m² of office space.





Black & White

Style Background

#### A warm welcome to all

Inspired by deep forests and scandinavian heritage, the nordic dark style use plenty of naturally dark materials that have a clean and timeless expression.









## Thank you!

## Questions?

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